



## CLARIFYING INFORMATION ON THE APPLICABLE WARRANTY FOR ACCESSORIES AND SPARE PARTS

The purpose of this document is to further clarify the information regarding Axis' warranty offering for accessories and spare parts as stated in the warranty policies at <https://www.axis.com/support/warranty-and-rma/warranty>.

Please note that this information is to complement and clarify (not replace) the information regarding applicable warranty period available in the technical data sheets or information on the product page for the respective Axis Hardware (the product documentation is available at <https://www.axis.com/products-and-solutions>).

### **Accessories and spare parts purchased separately from the Axis hardware**

Accessories and spare parts purchased separately and not included in or part of an Axis hardware are covered by a three (3) year limited hardware warranty, unless specifically stated otherwise in the technical data sheet or on the product page for each respective accessory or spare part.

### **Accessories and spare parts included in the Axis hardware**

Accessories and spare parts included in or part of an Axis hardware on the date of the original purchase are subject to the same warranty period that applies to such Axis hardware. Please consult the respective technical data sheets or information on the product page for the respective Axis hardware at <https://www.axis.com/products-and-solutions>.

Note: Potential beneficiaries of the warranty may be asked for a proof of purchase upon contacting Axis Technical Services to validate the warranty claim request. Failure to provide a valid proof of purchase entitles Axis not to accept the warranty claim.

The warranty period starts from the date of shipment from an Axis' Configurations-and Logistics Center to the original purchaser.