Genetec™

Genetec Mobile

The mobile application version of Security Desk

Stay connected while in the field

Most mobile solutions available today allow officers to monitor their assets while away from their desk. Genetec Mobile™ goes beyond monitoring by allowing guards to take action and ownership of incidents and events all through their phone.

With a secure connection between Security Center and their phone, security personnel can interact with their security cameras, access control devices, and automatic license plate recognition units. Officers can also track alarms, threats, video events, as well as stream and share live video. To bridge the communication gap between guards on patrol and operators at the workstation, in-app messaging is available for easy collaboration.

Applications:
Video surveillance, access control, automatic license plate recognition, incident management, intrusion management

Category:
Operations, Security

Key benefits

Unified experience with access to Security Center core entities; Omnicast, Synergis, and AutoVu

Keep track of alarms and events with push notifications from the app

View objects easily using the map-based interface

Keep track of mobile users on the map with geo-localization

Arm/disarm and manage events and alarms with intrusion detection

View, manage and take ownership of active incidents with Genetec Mission Control

Stream and capture live video with your device and share it with Security Desk operators

Initiate communications between Security Desk operators and mobile users with in-app messaging

Perform hot-actions such as manually triggering an incident, unlocking/locking doors, and many more

Why use Genetec Mobile?
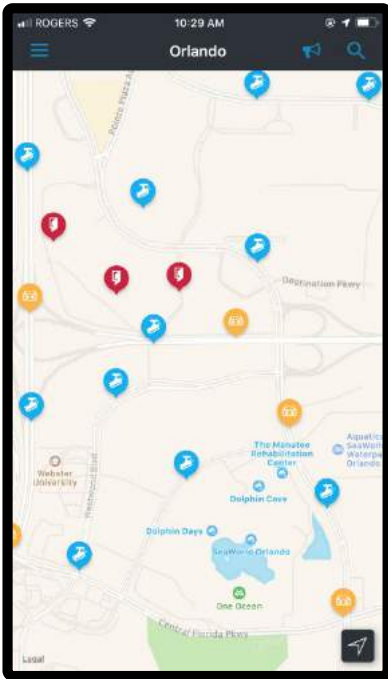
Unified experience

Offering a unified experience is what Genetec Mobile is all about. Security teams can now interact with different aspects of their security system through their mobile devices empowering them to manage their security on the go.
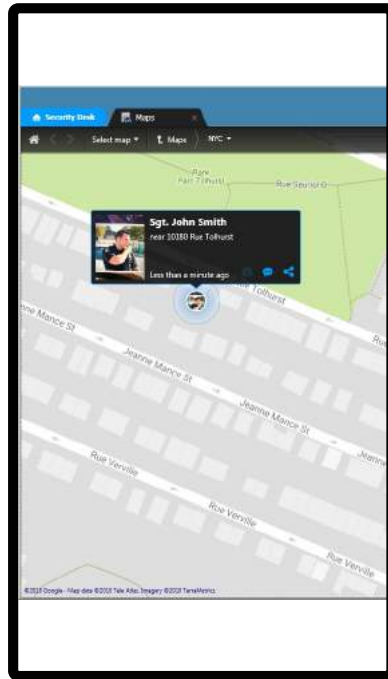
Designed for collaboration

Collaboration is a key pillar for Genetec Mobile. The app helps breach the communication gap between officers patrolling the field and officers at the Security Desk. Security teams can now share live video, and communicate via in-app messaging allowing guards to stay alert, and coordinated.
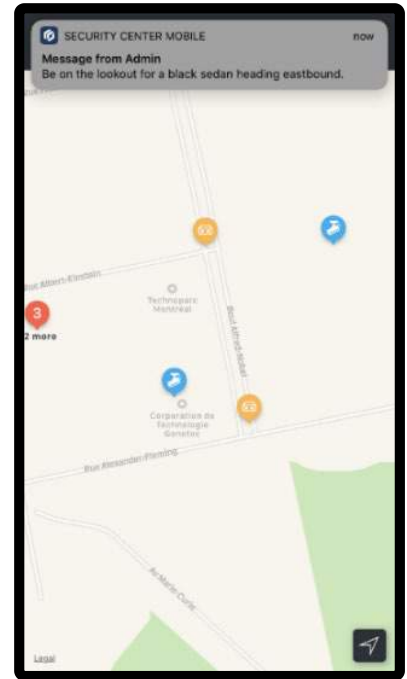
Key features and specifications

Maps page: Security operators can use their mobile device to view other mobile users and entities as map objects on GIS maps
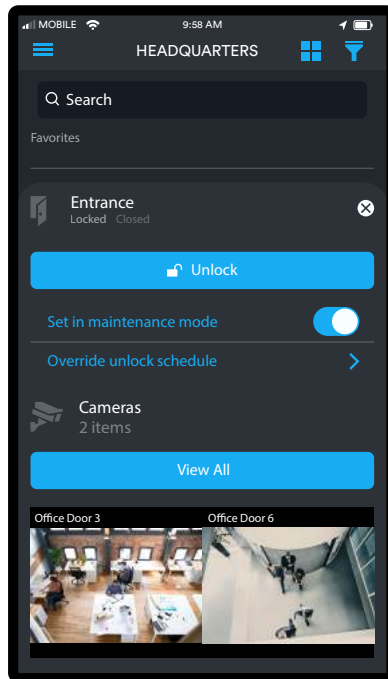

Mobile user tracking: Security desk operators can keep track of mobile users' location by using the Map View
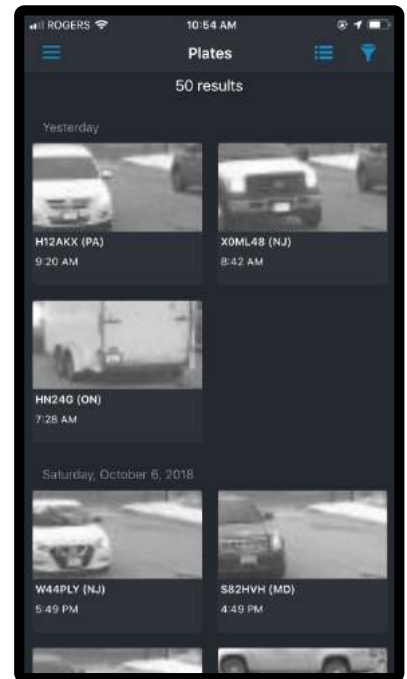

In-app messaging and collaboration: Security Desk operators can initiate communications with mobile users
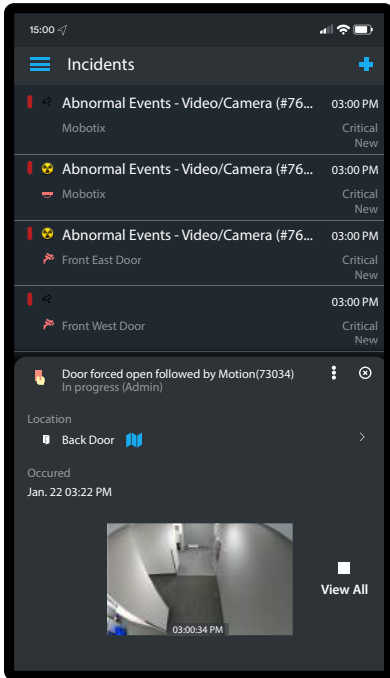

Omnicast video: Live and playback video can be accessed. Actions such as PTZ controls, add bookmark, save snapshot & iris/focus control are available at the click of a finger. Stream video from a smartphone or other mobile devices to Security Center
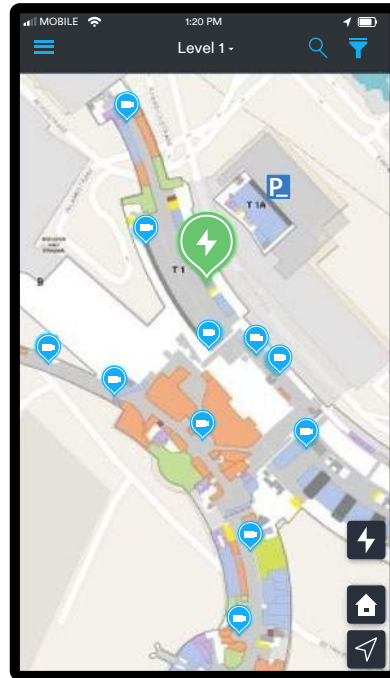

Synergis access control: Door status and door actions such as lock/unlock and schedule override are available as well as quick access to cameras linked to doors
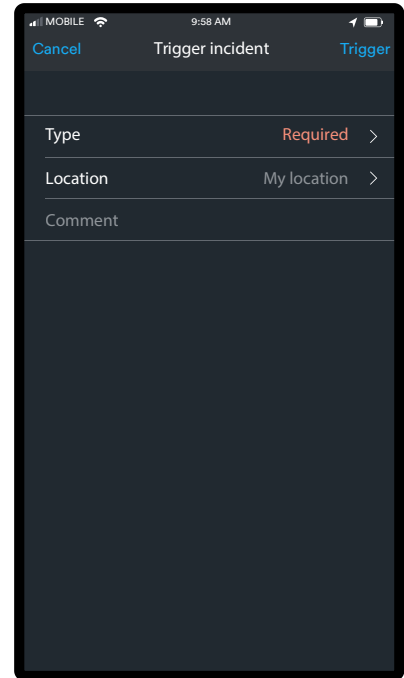

AutoVu: Security operators have access to features such as live license plate recognition monitoring, adding a plate to hotlist and plate searches

Mission Control: Manage incidents on your mobile device and walk through a DSOP

Intrusion Detection: Pin point the location of incidents, and intrusions with the help of map view

Hot Actions: Ability to trigger incidents on the fly

Advanced features

- Mobile device management support (VMWare Workspace One & Microsoft Intune)
- Support for passive authentication (ADSF, OpenID Connect, SAML2)
- Support for biometric authentication
- Video overlay (to prevent screen captures)
- 3rd party Pen test (NCC group)

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