Genetec™

Security Center Transaction Finder

Speed up your POS investigations

Security Center Transaction Finder is an embedded POS search and Exception-Based Reporting (EBR) tool that helps retail teams speed up POS investigations by easily detecting suspicious transactions.

Industry:
Retail

Applications:
Security Center · Video Surveillance

Category:
Intelligence · Operations · Security

Challenge

Working with a variety of tools and applications to identify theft trends is a critical aspect of any retail investigator's job. But this is a daunting task with the volume of Point of Sale (POS) transactions to sift through. Part of detecting suspicious activity involves exporting a large list of transactions out of your POS system and then manually finding the associated video by retrieving the right cameras and keying in time codes to determine whether certain transactions should be flagged for investigation. With so many transactions to review, it makes it challenging to know where to prioritize your efforts and how best to protect profits.

A better approach exists today

With Security Center Transaction Finder, the investigator can search for suspicious transaction behavior and immediately view the corresponding video. Then decide whether to further investigate or not, all within one intuitive interface. For example, the investigator can search for all refund transactions in the last week where there is no motion detected on the customer side of the register—then immediately review the video of those transactions for more context. You can even obtain valuable business intelligence, such as POS conversion rates and average basket value by connecting Transaction Finder to Genetec Retail Sense™.

Key benefits

Work with fewer applications to detect theft trends and suspicious transactions

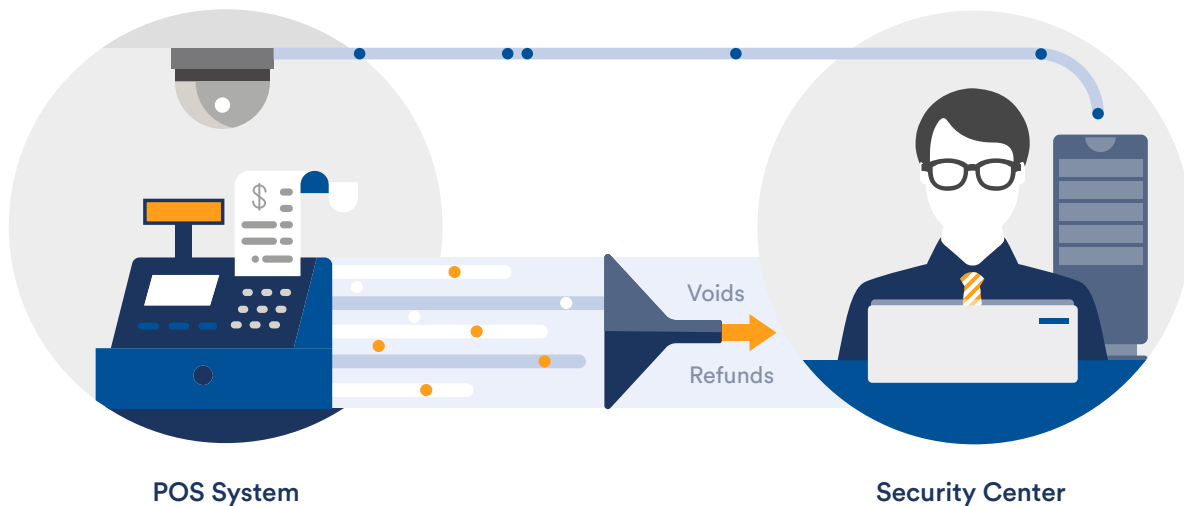Replaces the need to work with separate EBR tools and VMS

Focus attention where it's needed to maximize LP productivity that generates a clear ROI

Identify trends in consumer fraud, employee dishonesty, or procedural errors by filtering through transactions and building meaningful reports

Immediately reduce shrink and returns while maintaining a consumer-friendly experience

Build precise exception reports by taking advantage of the Genetec™ open platform of analytics and other sensors

How it works

POS System

Voids

Refunds

Security Center

Everything you need for your POS investigations

A Filter down to transactions of interest based on search criteria

B Scan through transactions with associated data

C Quickly locate video of interest tied to POS transactions

D View and click through itemized receipts and review video of when items are scanned

E Save and share reports with other stakeholders for collaboration

Advanced add-ons

Build advanced correlative exceptions between POS data and an array of other sensors, such as EAS systems, RFID and video analytics. For example, detect refunds with no customer present.

Connect to Genetec Retail Sense for POS reporting on conversion rates and average basket value for Marketing, Operations and Merchandising insights.

Compatibility and part numbers

- Base part number: GSC-1P-TransacFinder-Base
- Base parser part number: GSC-1P-TransacFinder-"Parser"
- GSC-1P-TransacFinder-XR, where X represents cash register count
- Security Center Transaction Finder is compatible with Security Center version 5.7 SR5 and higher

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